



FOR IMMEDIATE RELEASE

NETCON Launches Customer Care Area

London, ON - May 2005 - NETCON announced the launch of its new website and Customer Care area. This new site provides details on all NETCON products, contract information, an upgraded, secure Customer Care area and an up-to-date news section. In the near future, customers will also be able to download documentation for all products - and trials for most.

All Customer Care usernames, passwords and files from the former site will remain unchanged. Existing customers will receive an email with a link to the new area and a reminder of their username and password. The new site supports individual secure customer areas for file uploading, downloading, deletion and emailing. Should customers have difficulty logging into their Customer Care account, they can contact Support to have their password reset.

In the coming months, look for additional features such as product downloads, on-line documentation, FAQ files, automatic trial key generation and many others. This new site will be the focal location on any NETCON product.

About NETCON Technologies Inc.

Founded in 1991, NETCON Technologies is the global leader in alarm and event messaging routing for the enterprise. Using wireless messaging, and LED sign control systems, NETCON provides automated messaging software to assist organizations in delivering alarms and alerts to the right individual, whenever, wherever. Designed explicitly for high volume and rapid delivery, NETCON's solutions service some of the largest organizations in the world.

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